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## Credit Information Protection Committee

### Notification of the Credit Information Protection Committee Subject: Rules and Procedures for Recording the Disputes between Members and Credit Information Companies (No.2)

It is deemed appropriate to increase the channels for informing and sending the factual documents and evidences to the information subject. In case the credit information companies wish to record the disputes in the information systems, they can inform and send the information by means of electronic as agreed upon with the information subject.

By virtue of Section 16 and Section 19 of the Credit Information Business Operation Act B.E. 2545 (2002), the Credit Information Protection Committee hereby prescribes the followings:

Article 1: This Notification shall come into force as from the day following the date of its publication in the Government Gazette onwards.

Article 2: Clause 1(4) of The Notification of the Credit Information Protection Committee Subject: Rules and Procedures for Recording the Disputes between Members and Credit Information Companies, dated 16 November B.E. 2550 (2007) shall be repealed and use the following clause instead:

“ (4) Inform the information subject with attachment of the factual documents and evidences about the information which the members submit to credit information companies as well as their rights and appeal procedures within 30 days since the date of members’ submission of information. The members shall notify the information subject via letters or registered letters to their domicile or contact addresses. Except that the information subject have informed in writing to members, when submit the request for information checking or have dispute note,

that they will accept such informing letters and documents through electronic channel or procedure. Moreover, members shall set up the processes and proven evidences to clarify that the information owners have been informed.”

Announced on 8 November B.E. 2560 (2017)

(Mr. Veerathai Santiprabhob)  
Chairman of the Credit Information Protection Committee

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